

SERVICE POINTS **CONTACT INFORMATION**

Short-term

Food Assistance Service Team (Wan Chai District)

6/F, 85 Stone Nullah Lane, Wan Chai

Tel: 2596 2746 Fax: 2596 2754

Opening Hours:

Mon: 09:00 – 18:00

Tue: 10:00 – 20:00

Wed: 09:00 – 18:00

Thu: 10:00 – 20:00

Fri: Closed

Sat: 09:00 – 13:00

Short-term

Food Assistance Service Team (Eastern District)

Flat E, 35/F, E-Trade Plaza,
24 Lee Chung Street, Chai Wan
Tel: 2742 0172 Fax: 2742 0217

Opening Hours:

Mon&Tue: 09:00 – 17:30

Wed: Closed

Thu&Fri: 09:00 – 17:30

Sat: Closed

Short-term

Food Assistance Service Team (Central & Western District)

2/F, Wing Hing Commercial Building,
16 Sutherland Street,
Sheung Wan

Tel: 2975 8777 Fax: 2915 5215

Opening Hours:

Mon to Thu: 09:00 – 17:30

Fri&Sat: Closed

****lunch break: 13:00-14:00****

Closed on Sundays and Public Holidays



ENQUIRY

Email

foodbank@sj.s.org.hk

Website

<https://foodbank.sjs.org.hk/>



Printing Date: 042026 Quantity: 2,000 pcs



St. James' Settlement Short-term Food Assistance Service Team



SERVICE DESCRIPTION

St. James' Settlement operated the first 'People's Food Bank' in Hong Kong in late 2003 to alleviate hunger problem by providing short-term food assistance, to lighten their financial burden. This actualizes our mission of 'it is more blessed to give than to receive.'

Since 2007, the service has been funded by the Social Welfare Department (SWD) and delivered under a time-limited project basis. In August 2021, the SWD regularised the service, enabling it to continue providing short-term food assistance services to the Hong Kong Island and Islands districts.



PURPOSE OF THE SERVICE

1. To help individuals and families who have short-term difficulties in coping with their daily food expenditure with the provision of basic food assistance normally for a period not exceeding 8 weeks.
2. To provide appropriate referral services aimed at alleviating the long-term financial and welfare needs of families.

TARGET GROUPS

The target groups include individuals or families encountering sudden change and facing immediate financial hardship, the unemployed, low-income earners, new arrivals and street sleepers, etc.



MONTHLY INCOME AND ASSET LIMITS

For the monthly income and asset limit of the Short-term Food Assistance Service, please visit SWD website.
https://www.swd.gov.hk/en/pubsvc/family/cat_support/foodassist/



APPLICATION PROCEDURES

Free of Charge

Applicants may contact the Short-term Food Assistance Service Team according to their place of residence and provide information such as their identity, residential and financial proof for eligibility assessment.

Household income include:

Wages, fees received for services rendered, profits from business, rental income, etc. Examples of documentary financial proof: Pay slips, Salary receipts, Employment contracts, Certificates of income from employers.

Household assets include:

Land, landed properties (excluding self-occupied properties), vehicles/vessels, taxi/public light bus licenses, investments, shares/business undertakings, bank deposits/cash, etc.

Examples of documentary financial proof: Bank statements or passbooks, Investment statements, Vehicle or vessel registration documents.

SERVICE EXIT PROCEDURES

1. Applicant will be automatically discharged from the service upon completion of the service period.
2. Applicant can visit our centres in person or call the social workers on duty to withdraw the application.
3. If the applicant violates any of the terms stated in the "Declaration of the Applicant", the service reserves the right to suspend or terminate the provision of all food assistance services.